



Carolina Society For Healthcare Education and Training CSHET

Annual Spring Conference 2010: April 28-30: Education: It's A Jungle Out There!

CSHET will be remembered for providing the Ultimate Survival Guide to taming education, maneuvering through “the jungle” and survival of the fittest skills. Amy Vega presented on Wednesday afternoon, “Once Upon A Time: Using Stories to Teach”. She showed us how to transform any teaching endeavor into a learning experience that will not only educate and inform, but entertain and inspire! Sherre DeMao started out Thursday morning with “Work/Life Synergy”. She stated the reason balance does not work is that it is not about a struggle between work and life---it is about bringing joy and fulfillment to the three aspects of YOU! John Furnell told us how to “Love the One You're With”. He says how many of us can truly say we love our work? In a time of tight budgets and uncertain futures, it can be difficult to cast a positive vision for ourselves and our organizations. And Scott Hagwood ends the conference with, “Your name is ...Uhhmmm? Names & Faces”. Scott taught us “Lessons to Remember”. There were thirty-seven (37) people who attended the spring conference at the AVISTA hotel in Myrtle Beach, SC. Participants enjoyed the speakers and the topics that were presented. All the presenters received positive evaluations. Conference evaluations revealed that even though the noise next door was distracting at times, the overall conference was ‘Excellent.’ The low attendance was felt to be directly related to the economic status of many healthcare organizations. Speakers were said to be ‘wonderful.’ Location, food, and accommodations were top-notch. Conference attendees spoke very highly of Avista and looked forward to the 2011 conference returning to same location.

Annual Spring Conference 2010: April 2010-2011 CSHET Officers:

The 2010-2011 officers approved at the CSHET Business Meeting April 2010.

President – Sherry Eison
President Elect – Kecia Hall
Past – President – Cynthia Rice
Secretary – Debra Williams
Treasurer – Ann Lampron
SC Director – Deborah Harley
NC Director – Datra Delk-Patrick
Director-at-Large – Mitzi Grey

Fall Networking Meeting: Education Under Construction: Breaking Down the Barriers

Fall 2010 Networking Meeting was Friday, Sept 24, 2010 at the Brookstone Lodge Asheville, NC. CSHET constructed educational opportunities in a variety of areas with creativity. CSHET invited participants to come and explore strategies for building an effective climate of learning and work environment. Participants left with some new ideas for breaking the barriers to effective education and learning. Linda Kinney, Corporate Educator, Novant Health, shared her passion and enthusiasm for creating a culture of safety. Armed with evidence-based practices, she shared how educators are working to transform the organization to a **First, Do No Harm**

culture. Jeff Hix, Clinical Unit Educator, Spartanburg Regional, set a steep goal of having more than 50% of the nurses in his department certified within two years. In collaboration with the staff, barriers were identified and strategies were developed to systematically eliminate them. Jeff presented **Breaking Barriers to Professional Certification** information on how he reached his goal and how he got there. **Under Construction: Time Management** was presented by Serene Clontz, Corporate Educator, Novant Health. Serene proved to us that a certain degree of time and self management is necessary if you wish to be effective. She also showed us how to achieve our goals while feeling healthier and more energetic. This presentation gave us the blueprint and sparked the desire to begin our personal time management journey. Debra Williams, Clinical Educator, Park Ridge Health, showed us how to **Build Bridges across the Generational Gaps**. Having four generations in the workplace can be challenging for educators. This presentation revealed the events that influence each generation, along with the characteristics and learning styles. The program ended with orientation strategies to meet the diverse education needs and styles in the workforce. Debra did an excellent job bridging the gap. Evaluations were great. Speakers were highly rated and the overall conference and opportunity for networking both received "outstanding" remarks. A special thanks to Mitzi Grey, Director-at-Large for facilitating a great networking workshop.

Finances:

CSHET finances have been managed by Ann Lampron. As of April 23, 2011, the CSHET total account balance was \$ **15,344.39**, with \$ **7,457.82** in the BB&T Checking Account and \$ **7,886.57** in the Asheville Savings CD (maturity July 11, 2011, 18 months at 1.79%).

Communication with Members:

CSHET New Website (www.CSHET.org)

Deborah Harley, SC Director worked hard in developing a new website through Network Solutions costing \$99/year and maintained by the CSHET-S.C –Director as the Web Master. This site includes information that can be accessed by anyone searching for a professional organization that provides training and continuing education for healthcare personnel in North Carolina, South Carolina, and adjacent areas. This site proves the following information to help members and nonmembers stay connected:

- Fall Network Meeting and Spring Conference
- Contact Information
- Membership Application
- Tool Kit
- Current Newsletters
- Policies and Procedures
- Educational Opportunities
- CSHET Position Descriptions
- New Member Recognition
- Accomplishments
- Constitution and By Laws
- CSHET Spotlight
- Guest Book

President's Report: Summary of Activities 2010-2011

Other communication strategies being worked on include a redesign of the new member luncheon, and creating a buddy system for new CSHET members. Mitzi Grey sent out the CSHET newsletter, Cross Statements, fall 10 and spring 2011. C mails were emailed to all members by Datra Delk-Patrick spring of 2010 and 2011

Conference Coordinator Position:

CSHET was fortunate that Amy Vega agreed to a two year agreement. Services will be provided from May 2011 through April 2013. An evaluation of her service will occur at the conclusion of each spring conference throughout her term.

Strategic Plan Review:

Cynthia did a marvelous job on the Strategic Plan Evaluation she submitted in April 2011. Measures for each initiative will be evaluated each year. Cynthia did an awesome job finding candidates for the Board positions that will come up for election this year: President Elect, Treasurer, Director-at-Large, & North Carolina Director.

It has been an honor serving as CSHET President this past year. I will treasure the relationships I have built, and draw from the prevailing talents I have obtained. A successful President is supported by strong, encouraging, and understanding Board members. Thank you for possessing all these qualities.

Submitted by Sherry F. Eison, CSHET President

Date: April 25, 2011